



## Unwanted alarm sirening

- Press test/hush **button** on triggered alarm **for 5 seconds** which you can identify by the **flashing red LED**.
- It may take up to 60 seconds to silence all alarms. Once paused they will resume operation in approx. 10 minutes.

## Alarm chirping every 40 seconds

- This means the **alarm** is in fault mode and **may require cleaning**.
- Use a vacuum to remove any dust or dirt that may be inside the unit.

## Alarm chirping & flashing red every 40 seconds

- **Battery** is low, and **requires replacement**.
- Call 1300 134 563 and we will arrange for it to be changed.

## Alarm flashing intermittently with no sound

- If the alarm is flashing intermittently following a false alarm, call to have the alarm checked.
- Red LED may flash for up to 7 days.

Possible cause	Action
Cooking fumes	Use the hush button on the alarm to disable it for 10 minutes. Open windows/doors and turn on the exhaust fan to remove fumes. If it is a toaster causing the problem, try moving its location.
Strong air movement	Point portable fans, heaters, radiators and air conditioning ducts away from smoke alarms.
Insects and dust in the smoke alarm	Clean/vacuum the smoke alarm. To deter insects, spray the base plate area with insect repellent. <b>Do not spray the alarm directly.</b>
High humidity	Use a hair dryer to blow warm air into the smoke alarm, drying out any moisture build up. Once humidity reaches 85% this can be a false alarm trigger.
Power surges or interruptions	Unstable power can cause the alarm to sound for a short time. When power returns to normal, smoke alarms should reset. If not, try turning the lighting circuit on and off at the switchboard.
Ripple frequency	In some areas electricity suppliers inject an off-peak signal into the network to remotely control devices like hot water systems and street lighting. These ripples can cause alarms to beep or activate.



For prompt assistance, scan the QR code to submit a request or call **1300 134 563** from 7am to 10pm daily.

